



Take Home Messages

- ✦ There is enough evidence to act
- ✦ Advancing IPE & IPC requires a systems approach to change
- ✦ Everyone is a stakeholder & has a role to play
- ✦ It takes time and work to create collaborative culture: its absence takes even more time
- ✦ Learn from what is working well
- ✦ Ask appreciative questions to stimulate change
- ✦ Lead collaboratively & interprofessionally
- ✦ Share stories of success
- ✦ Interpersonal communication is key to effective team functioning and is expressed in both language and nonverbal behaviour
- ✦ Interprofessional collaborative team development requires ongoing attention
- ✦ Every team is a group: attend both to group task and to group development and process
- ✦ Reflect upon assumptions – roles & stereotypes
- ✦ Interprofessional conflict can produce positive results – divergence is opportunity
- ✦ Create space to reflect on you and your team's functioning
- ✦ Our relationship as collaborative team members conveys the central values of health care
- ✦ Culture is more powerful than strategy
- ✦ Our relationship as collaborative team members will transmit the central values of health care

As an IP facilitator:

- ✦ Be mindful of your own verbal and nonverbal communication
- ✦ Address use of jargon
- ✦ Follow the 7 stages for providing team feedback
- ✦ Attend to group process
- ✦ Be authentic and role model IPP
- ✦ Plan any education session with your IPE objectives in mind
- ✦ Know your group/team (be prepared)
- ✦ Consider co-facilitating

